

Senior Management Team

COVID-19 Update

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COVID-19 Update

- COVID-19 has had major impacts on TRCA staff, stakeholders, vendors, customers, volunteers and user groups.
- TRCA staff have adapted and provided continuous service, where possible, subject to safe controls and protocols.



Heart Lake Conservation Area staff have modified payment procedures



Teachers practice physical distancing while participating in Monarch Teacher Network professional development



TRCA Ecology staff completing a development application site visit

COVID-19 Update

- TRCA's 2020 budgeted operating revenues were anticipated to drop more than \$20 M due to prolonged COVID-19 restrictions.
- Updated projections for TRCA's 2020 budgeted operating revenues are now anticipated to drop approximately \$16 M pending no major changes to the current Provincial directives.
- Challenges are primarily focused in non-core programs within Tourism and Recreation, Education and Outreach and Sustainable Communities.
- The reduction of \$4 M from the anticipated losses are a direct result of efforts across the organization to modify and scale operations to meet current Provincial restrictions.
- Additional efforts to mitigate losses are being executed, including applications to Federal relief programs including the Canada Emergency Wage Subsidy and Temporary Wage Subsidy programs.

COVID-19 Update

Authority Generated Revenue: Actual Six-Month Performance

Service Area	2020	2019	Variance (\$)
Watershed Studies and Strategies	\$31,916	\$15,000	\$16,916
Water Risk Management	\$1,024,527	\$555,690	\$468,837
Regional Biodiversity	\$2,980,649	\$2,665,455	\$315,194
Greenspace Securement and Management	\$1,201,597	\$ 1,583,762	(\$382,164)
Tourism and Recreation	\$1,250,056	\$4,674,226	(\$3,424,170)
Education and Outreach	\$665,545	\$ 1,901,702	(\$1,236,157)
Planning and Development Review	\$3,099,765	\$ 3,264,980	(\$165,216)
Sustainable Communities	\$383,530	\$ 1,279,475	(\$895,945)
Corporate Services	\$63,775	\$ 527,075	(\$463,300)
Total	\$10,701,359	\$16,467,364	(\$5,766,005)

Areas of TRCA's operations reliant on fees from in-person programming are expected to be impacted throughout the ongoing pandemic.

Legislative Updates

- The Ontario government has extended the length of the job-protected ESA Infectious Disease Emergency Leave (IDEL) for employees whose employer has temporarily reduced or eliminated their hours of work for reasons related to COVID.
- The Federal government announced the transitioning of individuals from the Canada Emergency Response Benefit (CERB) to Employment Insurance (EI).
- Provincial unmonitored and private social gatherings restrictions.

General COVID-19 Updates

- Existing remote and flexible work arrangements will continue to January 2021 subject to changing government directions.
- Mandatory *Employee COVID-19 Health and Safety Training*.
- Face mask/covering requirements and PPE for specified roles.
- COVID-19 reporting requirements
- Facilities updates.
- Events updates.

Required Cooperation by SMT

- Ensure compliance with field protocols prior to developing/performing in-person programming
- If there is a prospect that any politicians will take part in the programming, ensure to notify Marketing, Communications and Events as soon as this is known
- Plan for 2021, with the expectation that in-person programming will continue to be limited
- Communicating COVID-19 information to staff
- Reviewing, communicating and ensuring compliance with COVID-19 related IMS procedures and field protocols
- Ensuring employees working in the field or in a TRCA office/facility completes daily screening protocols
- Following reporting protocols, notifying HR in the event of potential exposures
- Tracking participants and employees at all events in the event contact tracking is required



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