

Senior Management Team

Parks and Culture 2020 Divisional Priorities

Presented by: Doug Miller, Senior Manager
Conservation Parks

February 25, 2020

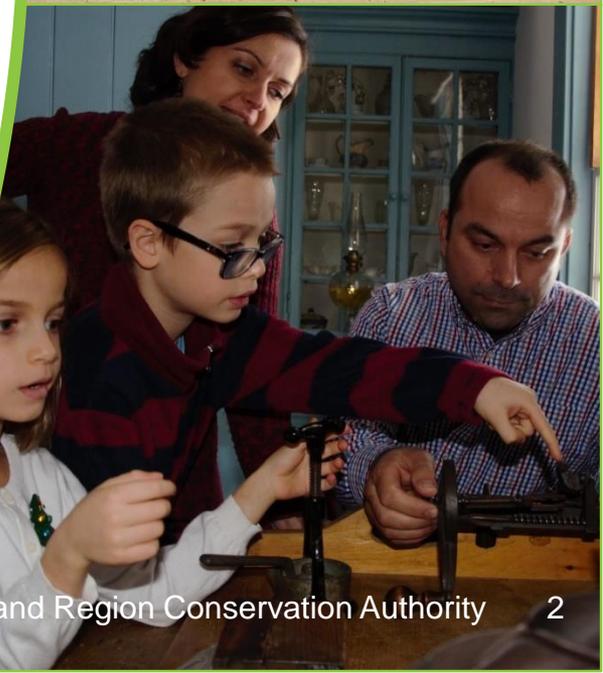
Divisional Priorities

Strategy 3 – Rethink greenspace to maximize its value

- Support PMO with implementation of Albion Hills Master Plan
- Support PMO to complete Asset Management Plan for 3 Conservation Parks (Albion Hills, Petticoat Creek, and Claireville) by Q4.

Strategy 6 – Tell Story of Toronto Region

- Continue partnership with York University and Indigenous artists to create Indigenous History Gallery at BCPV, anticipated to open in 2022.
- Launch 3 new exhibits at BCPV on topics relevant to 21st century audiences by end of Q4.
- Provide support to Restoration and Infrastructure in completion of Terms of Reference for Glen Haffy Conservation Area Master Plan by Q2.
- Maintain 4+ approval rating on 90% of online reviews by end of Q4.



Divisional Priorities

Strategy 7 – Build New Partnerships

- Engage with new organizations to develop partnerships and create new revenue generating third party events at P&C facilities.
- Enhance 4+ TRCA location profiles on Ontario Creates to heighten awareness of TRCA as a leading film location provider beginning with TTP, Claireville, Boyd and BCPV.
- Complete BCPV Strategic Plan outlining 5 strategic priorities that delineate how BCPV will aligns with TRCA Strat Plan. Board Report submitted in Q2.
- Support with transition of Glen Rouge Campground to Parks Canada by Q2.

Strategy 9 - Measure performance

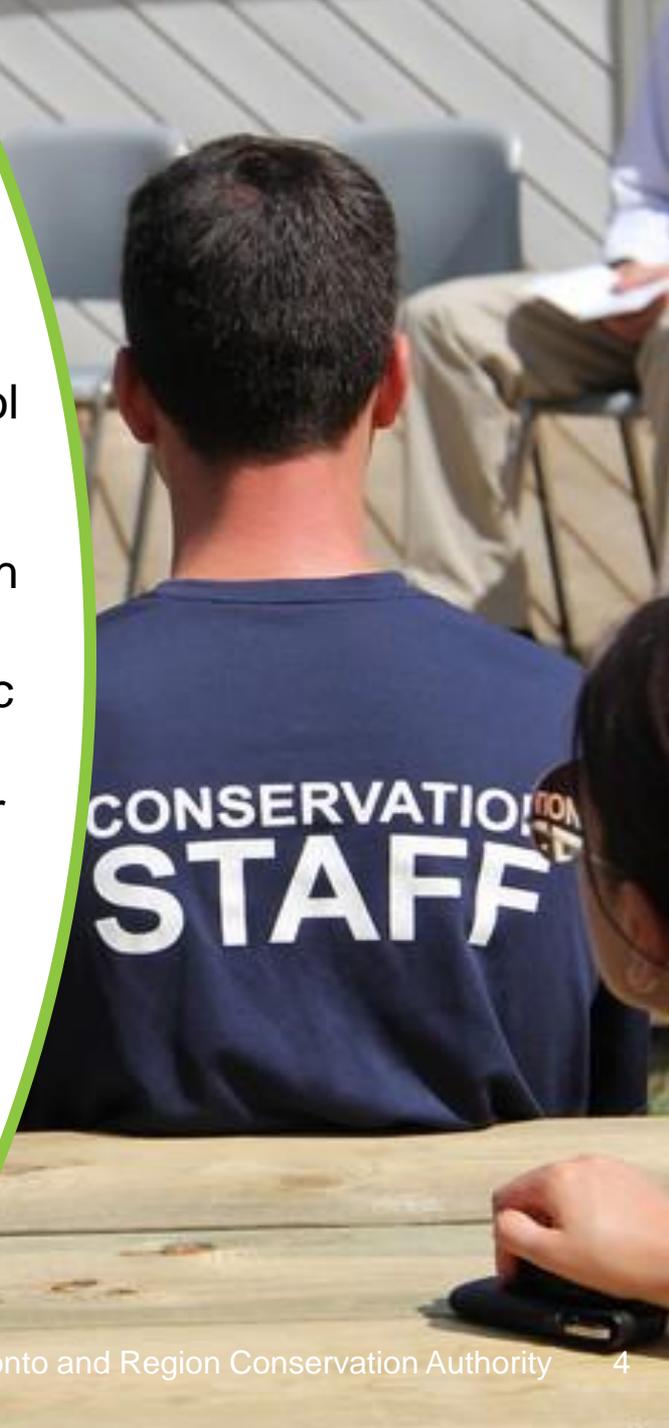
- Provide timely and accurate divisional financial, metric and performance information, in order to support to key deliverables for the organization.



Divisional Priorities

Strategy 11 – Invest in Staff:

- With HR support, provide training to over 390 staff members to ensure the health and safety of staff, volunteers, and over 1.2 million visitors (i.e. Certified Pool Operator, Conflict Resolution, Food Handling, Customer Service Excellence, etc.)
- All employees will have completed their mandatory health and safety training by December 31, 2020.
- 100% of required employees will have individual strategic and/or divisional objectives set for Q2 2020.
- Parks and Culture will have succession plans in place for identified roles at risk and senior leadership roles.



Thank you!

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