

Senior Management Team

CEO Update

Presented by: John MacKenzie, CEO

September 26, 2019

CEO – Priorities

- Working with the Chair, Board of Directors and SLT to conduct briefings with new members on priority initiatives.
- Securing budget for TRCA through municipal budget processes.
- Working with Province (Ministers, senior staff, Provincial Flood Advisor) to improve awareness of our value-added services and to inform development of CA Act and Planning Act regulations.
- Successful delivery of projects and programs for our Partners.

CEO – Priorities

- Advance Service Level Agreements (SLAs) and Memorandums of Understanding (MOUs) discussions with our municipal partners.
- Ensure fiscal sustainability of programs by reconciling and updating staff complement to reflect actual funding arrangements.
- Advance new IT systems, software tools and corporate policies to help to modernize TRCA and reflect staff requests for better tools.

CEO – Challenges

- Timing and uncertainty around draft CA Act Regulations.
- Timing and uncertainty on Regional Governance Review and implications for our partners.
- Ensuring we can deliver on funding commitments (e.g., DMAF and NDMP projects) in the most efficient way possible.
- Need for clearer policies and Standard Operating Procedures (SOPs) across the organization.
- Importance of documenting HR issues and changes/and ensuring contracts are in place and up to date, etc.

CEO – Required Cooperation

- Customer service standards/calls/voicemails.
- Living the **ICARE** (Integrity, **C**ollaboration, **A**ccountability, **R**espect, **E**xcellence) values in our work.
- Support for Corporate Events from others in organization that are planning or conducting events.
- Support for MOUs/SLAs which may include staff time for reviews, meetings and input.
- Support for new CHRO/new Health & Safety team members.

CEO – Heads Up

- Meetings planned with Minister of MECP and staff, MNRF and other provincial staff over the next month.
- Meetings with Federal partners (e.g., Parks Canada) to advance interests.
- Federal Elections – important to be mindful of Administrative By-law requirements.
- New corporate policies being released to respond to staff needs and legislative requirements.



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