EMM Enrollment for Android Devices

For existing devices, please back up all the data first before factory data reset, please check out Backup Contacts and Photos Tips on the blog post

Factory data reset steps: Settings -> About phone -> Reset -> Factory data reset

During the enrollment process if you see any messages regarding "Your current OS version is not supported", please perform system updates, then factory data reset and try enrolling again. If the message still shows, please put in an ITM service desk request to upgrade your device.

System update steps: Settings -> Software update

<u>Enrollment Instruction</u> (This instruction is based on a Samsung Galaxy device. The steps might vary on none Samsung devices)

- 1. On "Let's Go" page, click the "arrow"
- 2. Check "End User Licence Agreement" and "Privacy Policy", then click "Next"
- 3. On "Bring your old data for quicker setup page", choose "Skip this for now", then click "Next"
- 4. Click "Turn on Wi-fi", select a wi-fi and put in the password
- 5. On "Google Sign in" page, enter "afw#hub"



- 6. Click "Install", to install "Intelligent Hub" app
- 7. On "Set up your device" page, click "Accept & continue"
- 8. Click "QR CODE"



9. Scan the following QR code



- 10. On username, enter **firstname.lastname@trca.ca**, on password, enter the **windows login password** you use to log onto your TRCA computer, click "Next"
- 11. On "Privacy" page, click "I Understand", then click "I Agree"
- 12. Click "Create Passcode
- 13. Choose either "Password" or "Pin" to set a screen lock passcode

Password	
High security	
PIN	
Medium to high security	

- 14. On "Notifications" page, click "Done"
- 15. Go into the "App Catalog" to install the apps that your group uses. All the standard apps will be installed automatically, please be patient as it may take a while.

